



## LawnDoodles Billing Procedures April 2017

### Pre-Pay Information

LawnDoodles is a pre-paid service. If you are not able to make your payment on or before the designated date, please contact LawnDoodles. If you have started the service after the billing date, you may receive an invoice shortly after starting service for the upcoming month. Check your individual items for the due dates as they may be different.

### Weather Related Missed Visit

If your regularly scheduled service is postponed due to weather and you scoop your own yard for those days we will credit your account. Because there will be up to two weeks accumulation when we return, the monthly amount of your billing will not change if you do not scoop your yard during the weather suspension.

### Customer Vacation or Suspended Service

Credits or refunds will be issued if you suspend service. The amount will be your weekly visit amount for the number of services you have chosen to skip.

You can choose to receive:

- Credit on your account
- A check by mail
- PayPal Refund (for customers who use PayPal)

### Mail Invoice Option

If you have chosen to receive your invoices by mail, they will be mailed on the 1st day of the month or the next business day for the upcoming month. Payment is due before the 20th day of the month or the next business day for the upcoming month. Past Due amounts are due upon receipt. Payments are considered late if they are post-marked after the twenty-sixth (26th) day of the month or the next business day. A late fee of \$10.00 may be assessed if the payment is received later than the due date. Mail your payment to:

LawnDoodles Poop Scoopers  
P. O. Box 13363  
Olympia, WA 98508

### Past Due Accounts

Invoiced past due amounts are due upon receipt. Continued balances are subject to a late charge of \$10.00 per billing cycle until account is current.

### Collections

To avoid your account being sent to collections, please call or email to let us know when to expect your payment. Accounts past due more than 90 days may be subject to collections by Grimm Collections.





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### Email Invoice Option

If you have chosen to receive your invoices via email, they will be sent on the 1st day of the month or the next business day for the upcoming month. You can use PayPal or you can print out your invoice and mail it. Payments are due before the 20th day of the month or the next business day after the 20th, and are considered late if received after that day.

A late fee of \$10.00 may be assessed if the payment is received later than the due date. If a client reports a problem receiving LawnDoodles email, they will be switched to regular mail invoices.

### Payments on PayPal Website or LawnDoodles Website

You can go directly to the PayPal website [www.paypal.com](http://www.paypal.com) and submit your payment amount to [service@lawndoodles.com](mailto:service@lawndoodles.com). Or you can go to [www.lawndoodles.com](http://www.lawndoodles.com) and click on the [Pay Your Bill](#) from the menu.

### PayPal Subscription Payment Option

Your monthly payment may be set up for automatic recurring payment through PayPal.

- Go to [www.LawnDoodles.com](http://www.LawnDoodles.com) and click on Customers from the menu
- Click the [Pay Your Bill](#) selection from the menu
- Enter the monthly amount given to you by your scooper
- Enter the number of months
- Click the [Subscribe](#) button
- Complete the process on the PayPal website

### Cancelling PayPal Subscription Payments

You can cancel your recurring payment at any time through PayPal or on LawnDoodles Website from the [Pay Your Bill](#) page, or you can notify LawnDoodles and we will cancel the payments for you.

### Auto-Pay Credit Card Option

Ask your technician for the form or print from [www.lawndoodles.com/documents.htm](http://www.lawndoodles.com/documents.htm) page to use the Credit Card Authorization for automatic monthly payments.

If you have any questions please contact us via email  
[service@lawndoodles.com](mailto:service@lawndoodles.com)  
Or call anytime 1-888-2-SCOOPY

